

Dear Randy,

I want to extend my heartfelt condolences for the loss of your beloved Joey. Losing a pet is never easy, and I understand the depth of grief that comes from saying goodbye to a companion who was such an important part of your life. Joey was clearly cherished, and my heart goes out to you during this difficult time.

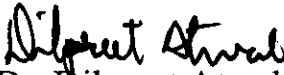
Please know that Joey was treated with the same dignity, compassion, and care we give to every animal entrusted to us. He came in for his wellness check and nail trim, and although he was understandably anxious, he was alert and responsive during his exam. While he was being gently restrained for care, he suddenly became distressed and collapsed. We immediately initiated emergency measures to revive him, but despite our best efforts, we were unable to bring him back.

I recognize how painful and unexpected this loss is for you, and I am deeply sorry. Joey's passing has been heartbreaking for us as well, and I want to assure you that he was never treated with anything less than respect in our care.

If you have any questions or would like to talk further about Joey's visit, please do not hesitate to reach out. We are here to support you in any way we can.

Once again, please accept my deepest sympathies. Joey was a special companion, and it was an honor to care for him.

Warm regards,


Dr. Dilpreet Atwal

Clubhill Animal Clinic