

To: Angela Martinez
Texas Board of Veterinary Medical Examiners

RE: Case Number CP26-0023

Date: July 19, 2026

To the Veterinary Board,

I am writing to express my profound concern regarding the severe mistreatment Joey endured at Club Hill Animal Clinic. As Joey's former groomer, I have direct knowledge of his history, physical condition, and grooming needs.

I saw Joey less than 10 days before this incident occurred. He was completely healthy, full of life, and running around as usual, with the only minor difference being that he was slightly overweight. Having cut Joey's nails many times in the past, I know his history well and never cut them short enough to cause him harm.

The review written by the medical reviewer, Mike Tacker, for the Board claims that Joey's nails were cut to "standard short trim or show trim." This is entirely inaccurate. His nails were cut dangerously short, causing severe bleeding and immense pain. Because of the length of his nails prior to the appointment, the quicks had naturally grown out; therefore, it was anatomically impossible to cut them this short without causing injury.

When I viewed Joey the morning after his death, the trauma was undeniable. There were distinct visual signs of Quick Stop applied to every single nail, and the exposed, cut quick was visible on each one. (see attached pictures)

Based on my professional experience and my direct observation of his injuries post-mortem, there is no doubt that Joey was subjected to severe pain and abuse due to the treatment he received at Club Hill Animal Clinic.

I strongly support Mr. Clark's request to not recommend dismissal of his complaint, and I urge the Board to hold the clinic and its staff responsible for the premature death of this very well-loved dog.

Sincerely,

Carrie Swafford - Owner
Carrie's Mobile Grooming
xxx-xxx-xxxx

